

National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey (Academic Year 2018-19)

Willingdon College, Sangli

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other (----)

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 19 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

**Criterion II – Teaching–Learning and Evaluation
Student Satisfaction Survey on Teaching Learning Process**

Following are the questions given to the students for student satisfaction survey regarding teaching learning process taken for sample (1000) students for the year 2018-2019.

1. How much of the syllabus was covered in the class?

4 85 to 100% 3 70 to 84% 2 55 to 69% 1 30 to 54% 0 Below 30%

Survey	4	3	2	1	0
Analysis (%)	73	20	05	01	01

2. How much of the syllabus was covered in the class?

4 Thoroughly 3 Satisfactorily 2 Poorly 1 Indifferently 0 Won't teach at all

Survey	4	3	2	1	0
Analysis (%)	77	17	05	01	01

3. How well were the teachers able to communicate?

4 Always effective 3 Sometimes effective 2 Just satisfactorily

1 Generally ineffective 0 Very poor communication

Survey	4	3	2	1	0
Analysis (%)	81	13	03	02	01

4. The teacher's approach to teaching can best be described as

4 Excellent 3 Very good 2 Good 1 Fair 0 Poor

Survey	4	3	2	1	0
Analysis (%)	67	23	02	05	03

5. Fairness of the internal evaluation process by the teachers.

4 Always fair 3 Usually fair 2 Sometimes fair 1 Usually unfair 0 Unfair

Survey	4	3	2	1	0
Analysis (%)	93	05	01	01	00

6. Was your performance in assignments discussed with you?

4 Every time 3 Usually 2 Sometimes 1 Rarely 0 Never

Survey	4	3	2	1	0
Analysis (%)	79	11	05	03	02

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 Regularly 3 Often 2 Sometimes 1 Rarely 0 Never

Survey	4	3	2	1	0
Analysis (%)	71	13	06	06	04

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 Significantly 3 Very well 2 Moderately 1 Marginally 0 Not at all

Survey	4	3	2	1	0
Analysis (%)	68	15	07	04	06

9. The institution provides multiple opportunities to learn and grow.

4 Strongly agree 3 Agree 2 Neutral 1 Disagree 0 Strongly disagree

Survey	4	3	2	1	0
Analysis (%)	58	24	08	03	07

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 Every time 3 Usually 2 Sometimes 1 Rarely 0 Never

Survey	4	3	2	1	0
Analysis (%)	81	17	08	03	01

11. Your mentor does a necessary follow-up with an assigned task to you.

4 Every time 3 Usually 2 Sometimes 1 Rarely 0 I don't have mentor

Survey	4	3	2	1	0
Analysis (%)	84	07	03	04	02

12. The teachers illustrate the concepts through examples and applications.

4 Every time 3 Usually 2 Sometimes 1 Rarely 0 Never

Survey	4	3	2	1	0
Analysis (%)	89	07	01	01	00

13. Teachers are able to identify your weaknesses and help you to overcome them.

4 Every time 3 Usually 2 Sometimes 1 Rarely 0 Never

Survey	4	3	2	1	0
Analysis (%)	87	04	05	01	02

14. The teachers identify your strengths and encourage you with providing right level of challenges

4 Fully 3 Reasonably 2 Partially 1 Slightly 0 Unable to

Survey	4	3	2	1	0
Analysis (%)	73	07	11	03	06

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 Strongly agree 3 Agree 2 Neutral 1 Disagree 0 Strongly disagree

Survey	4	3	2	1	0
Analysis (%)	64	21	08	03	04

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 To the great extent 3 Moderate 2 Some what 1 Very little 0 Not at all

Survey	4	3	2	1	0
Analysis (%)	86	07	01	03	03

17. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 To the great extent 3 Moderate 2 Some what 1 Very little 0 Not at all

Survey	4	3	2	1	0
Analysis (%)	59	27	09	03	02

18. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.


4 Above 90% **3** 70-89% **2** 50-69% **1** 30-49% **0** Below 29%

Survey	4	3	2	1	0
Analysis (%)	59	30	02	05	04

19. The overall quality of teaching-learning process in your institute is good.

4 Strongly agree **3** Agree **2** Neutral **1** Disagree **0** Strongly disagree

Survey	4	3	2	1	0
Analysis (%)	80	15	01	03	01


Principal,
Willington College, Sangli.